

Putting Patients First: Connecting Face to Face in Virtual Space

(#PPF20)

Conference Recordings

October 7 & 8, 2020

Delivered virtually via Zoom with OpenWater

Host: BC SUPPORT Unit Interior Centre

We acknowledge that our event took place on traditional, ancestral, and unceded Indigenous territories. As guests to this beautiful land, we are thankful and consider it a privilege to do our learning here.

Time	Event
Wednesday October 7	
6:30-8:00pm (at the latest)	<p>Meet and Greet: Stirling Bryan, Danielle Lavallee Moderator: Kent Cadogan-Loftsgard Join the BC Academic Health Science Network's President and Scientific Director to learn more about what the AHSN and BC SUPPORT Unit have been up to and what's coming up in the future. This will be an opportunity to have an informal "chat" via Zoom's Chat feature, hosted by Patient-Partner Kent Cadogan Loftsgard. Q&A support: Larry Mroz</p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/7mAK0ys8QVeiaCw1QkW8 Start from beginning Chat Link: https://cdn.filestackcontent.com/iTwze89hSI2yXL8kGlyj</p>
Thursday October 8	
9:00-9:05	<p>Plenary Room #01 Welcoming Remarks from the BC Academic Health Science Network and BC SUPPORT Unit Stirling Bryan, Danielle Lavallee, Minnie Downey</p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/e1Axn6clQvyJ5jCcz49B Skip to: 26:00 Chat Link: https://cdn.filestackcontent.com/RM22c5fITTi2RE6ZLHij</p>
9:05-9:45	<p>Plenary Room #01 Moderator: Dee Taylor Keynote presentation Title: <i>Person-oriented research from an Indigenous perspective</i> Christopher Horsethief</p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/e1Axn6clQvyJ5jCcz49B Skip to: 41:45 Chat Link: https://cdn.filestackcontent.com/RM22c5fITTi2RE6ZLHij</p>
9:45-10:00	Q&A lead: Danielle Lavallee

	<p>Room #02 Breakout session #1a: Panel Presentation BC SUPPORT Unit Methods Clusters: What progress? What successes? Host: Amber Hui Danielle Lavallee, Nick Bansback, Kim McGrail, Linda Li, Erin Michalak, Rick Sawatzky, Hubert Wong, Amber Hui</p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/WrmVyDa7Qj62ZIKRJL1h Skip to: 29:30 Chat Link: https://cdn.filestackcontent.com/dkFQzV3sRp2ZKsa0uVvE</p>
10:30-11:30	<p>Room #03 Breakout session #1c: Oral Presentations: Coordination of Care Host: Michelle Smith Presentations are 15 minutes including time for questions</p> <ul style="list-style-type: none"> • 10:30-10:45 1c1: <i>Can a patient/family-oriented discharge process improve the patient and provider experience of discharge from hospital?</i> • 10:45-11:00 1c2: <i>Coming of Age as a Pathway towards Wellness for Urban Indigenous Youth in Care</i> • 11:00-11:15 1c3: <i>ED2Foundry: Building a partnership between the emergency department and community health services for youth and young adults with mental health and substance use care needs</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/kZ75kdIAQqWx2tAPUE8N Skip to: 28:45 Chat Link: https://cdn.filestackcontent.com/JDIFtMuTSveLpgDXxtSd</p>
	<p>Room #04 Breakout session #1d: Oral Presentations: Digital Engagement Host: Jason Curran Presentations are 15 minutes including time for questions</p> <ul style="list-style-type: none"> • 10:30-10:45 1d1: <i>Personal Health Records: Contrasting Views of Rural Patients and Providers</i> • 10:45-11:00 1d2: <i>Bridging the Digital Divide: A scoping review to understand the barriers and facilitators youth face in accessing digital mental health technology</i> • 11:00-11:15 1d3: <i>Integrating Patient-Centered Measurement into Team-based Care Workflow</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/vg5CfR7ITyZB6ucnomOb Skip to: 19:00 Chat Link: https://cdn.filestackcontent.com/FyTxDDOHT8UZIgunyKHV</p>
	<p>Room #05 Breakout session #1e: Panel Presentation Host: Kim Peake and/or Sage Runner <i>xaxqanaᑦ ?itkiniᑦ (Many Ways of Working Together): Sharing Lessons Learned through Community-Driven, Culturally-Informed Co-Learning and Co-Creation of Knowledge</i></p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/7Cahs4wSIWwhx64fVyZu</p>

	<p>Skip to: 29:25 Chat Link: https://cdn.filestackcontent.com/a6ZbqRq3TfESr9xMX3Mi</p>
	<p>Room #06 Breakout session #1f: Panel Presentation Host: Larry Mroz <i>Learning, unlearning and relearning in patient-oriented research: A panel discussion</i></p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/5rwlY1MqSqOzr23TrnNI Skip to: 0:35 Chat Link: https://cdn.filestackcontent.com/V9Lo4wjkQTmzR2saAYpP</p>
	<p>Room #07 Breakout session #1g: Skill-building workshop Host: Colleen McGavin <i>Amplifying and Engaging with Patient Voice Using Recorded Audio as a Knowledge Translation Tool - Podcasts and Beyond</i></p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/O8JKB2a3Rdam4zZwej5V Skip to: 25:00 Chat Link: https://cdn.filestackcontent.com/mF9fMdg1TIO0VA5te4LU</p>
11:30-1:00	<p>Plenary Room #01 Plenary Session: <i>What considerations should be reflected on in LGBTQ2S+ POR?</i> Host: Marilyn Parker Moderator: Beverley Pomeroy Panelists: Jessy Dame, Nathan Lachowsky, Rowdy Reeves, Leo Rutherford, Travis Salway Q&A support: Larry Mroz & Alia Januwalla</p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/P8sUPebS0IFN9fufLQtJ Skip to: 27:50 Chat Link: https://cdn.filestackcontent.com/MB2ZOwutRI28TpMhw5cR</p>
1:00-2:00	<p>Break and Networking Sessions: Hallway Chats Come and have an informal virtual hallway chat with moderators on POR topics they've identified. All are welcome to all chats.</p> <p>Room #02: <i>Patient Partners Meet and Greet</i>; Moderator: Anni Rychtera Room #03: <i>Patient Partners in Clinical Trials</i>; Moderator: Alison Orth Room #04: <i>After initial recruitment – what strategies have you used to support sustainable engagements?</i>; Moderator: Tina Strudsholm Room #05: <i>What do you want to know about doing patient engagement in Vancouver?</i>; Moderator: Larry Mroz Room #06: <i>Seeking Input on the New Patient-Oriented Research Database</i>; Moderator: Brittney Schichter</p>
2:00-2:05 (Break)	<p>Breakout Room #02 Breakout session #2a: Oral Presentations: Patient Engagement</p>

<p>2:05-2:30 (Networking)</p>	<p>Host: Marilyn Parker Presentations are 15 minutes including time for questions</p> <ul style="list-style-type: none"> • 2:30-2:45 2a1: <i>The Tapestry Project: Methods for Supporting Diverse Patient Engagement in Research in a Diverse World</i> • 2:45-3:00 2a2: <i>Patient Experience and Outcomes Surveys for Kootenay Boundary Primary Care Network Implementation</i> • 3:00-3:15 2a3: <i>Stronger muscles start with stronger partnerships: Evaluating the patient engagement process using the Patient Engagement In Research Framework</i> • 3:15-3:30 2a4: <i>Measurement properties of the short-form Patient Engagement In Research Scale (PEIRS)</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/hk3m89JQU6ZsDm7LkEha Skip to: 0:20 Chat Link: https://cdn.filestackcontent.com/RkpFyIFPSamfHfM7SVf6</p>
<p>2:30-3:30</p>	<p>Breakout Room #03 Breakout session #2b: Oral Presentations: Exemplar Projects of Patient-Oriented Research Host: Andrea Burrows Presentations are 15 minutes including time for questions</p> <ul style="list-style-type: none"> • 2:30-2:45 2b1: <i>EmPOwER: Engaging persons with cerebral venous thrombosis for meaningful outcomes and peer support</i> • 2:45-3:00 2b2: <i>Working with research patient partners in conducting MRI study on Myalgic Encephalomyelitis: selection and set up of the functional MRI task</i> • 3:00-3:15 2b3: <i>What Happened to Me: Theatre-based Knowledge Translation for Changing Childbirth in BC</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/f1hVZJsRoKFwMnGwH8yU Skip to: 27:55 Chat Link: https://cdn.filestackcontent.com/LkRV4zS8RCiul5Agm0H5</p>
	<p>Breakout Room #04 Breakout session #2c: Oral Presentations: Public Health Host: Jason Curran Presentations are 15 minutes including time for questions</p> <ul style="list-style-type: none"> • 2:30-2:45 2c1: <i>Rural Community Responses to COVID-19 in British Columbia</i> • 2:45-3:00 2c2: <i>What Is Missing from “Patient-Oriented Research?” A View from Public Health Systems and Services Research</i> • 3:00-3:15 2c3: <i>Client engagement with iOAT (Injectable Opioid Agonist Treatment) sites before and during the COVID-19 pandemic</i> • 3:15-3:30 2c4: <i>Appropriate Access to Healthcare for Rural and Remote Communities: A Community-Based Toolkit for Investigating Legal Approaches</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/YnOKYs57RrmIgcS0psLI Skip to: 29:45 Chat Link: https://cdn.filestackcontent.com/cixfqyubRxOJlZSRI00</p>

	<p>Breakout Room #05 Breakout session #2d: Panel Presentation Host: Larry Mroz <i>Connecting Experience to Research: A review of different approaches to patient engagement in BC</i></p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/u4cabct8SqGFxNQoSe6F Skip to: 7:15 Chat Link: https://cdn.filestackcontent.com/ywcQmPQPRS4FPxae162</p>
	<p>Breakout Room #06 Breakout session #2e: Panel Presentation Host: Dee Taylor <i>"Water is at the Heart": Indigenizing Patient-Oriented Research to explore how Indigenous women living with HIV understand and support their health</i></p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/xmrrgzp9Qs6lQcXFpU9n Start at the beginning Chat Link: https://cdn.filestackcontent.com/qz5MY88RkaBad8hDv69M</p>
	<p>Breakout Room #07 Breakout session #2f: Panel Presentation Host: Michelle Smith <i>Centering Lived Expertise and Equity in a Program of Research</i></p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/mO0yLfNS3WjxRmNYIgl2 Skip to: 29:20 Chat Link: https://cdn.filestackcontent.com/u8UNWgPSCFSSebICTs1Q</p>
	<p>Breakout Room #08 Breakout session #2g: Panel Presentation Moderator: Lynne Feehan The Foundry Project:</p> <ul style="list-style-type: none"> • 2:30-2:45 <i>The Experience Project: Centering the voices of youth with lived experience to improve evidence-informed care</i> • 2:45-3:00 <i>Improving Treatment Together: Evaluating Youth Engagement in Co-Designing and Informing Health Services Interventions for Youth Who Use Opioids</i> • 3:00-3:15 <i>Understanding Experiences and Needs of Parents and Caregivers of Youth Who Use Opioids</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/clP6sF2RGCVpkGsoaDra Skip to: 13:40 Chat Link: https://cdn.filestackcontent.com/v5zWEwLR92QSoCsoZQp</p>
	<p>Breakout Room #09</p>

	<p>Breakout session #2h: Panel Presentation Moderator: Danielle Lavallee Host: Amber Hui <i>Recorded presentations with live interaction</i> Methods Matters:</p> <ul style="list-style-type: none">• <i>The Peer Models Network</i>• <i>Using Face-to-face and Virtual Deliberative Dialogue to Develop Consensus in Patient-Oriented Research</i>• <i>Development of the Valuation of Lost Productivity Questionnaire for Caregivers</i>• <i>Patient Oriented Predictive Modelling of Healthcare Utilization (POPMHU): Developing a Shared Language through a Collaborative Team Wiki Page</i> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/k5liixo1R3CZmO46cLg5 Skip to: 8:40 Chat Link: https://cdn.filestackcontent.com/nG3sEmuQaKydfRtw4lxl</p>
	<p>Plenary Room #P1 Plenary Session: POR and Health Technology Host, Q&A support: Annie Moore Moderator: Paul Burgener <i>How do we engage people around integrating technology into healthcare? How do we use technology to engage people in patient-oriented research?</i> Beth Bourke, Fred Cameron, Dennis Hore, Christopher Horsethief, Sean Spina, Bruce Wallace</p> <p>Recording: Recording Video Link: https://cdn.filestackcontent.com/1TRBpMNTC6Kl8Dm27Nxl Skip to: 26:10 Chat Link: https://cdn.filestackcontent.com/dHr2AqbiQ5WwFTfZFzey</p>

Poster Session 11:30-1:00

Poster presenters will be available to present and discuss their posters. Presenters are welcome to stay in the room following the presentations for further discussion.

Time	Room/ Host	#	Author Name	Poster Title
	Lynne Feehan			
11:30-11:40	#02	1	Jennifer Brown	Exploring Conflict and Compensation in Patient-oriented Research: A scoping review
11:40-11:50	#02	2	Richard Sawatzky	Quality of life assessments to support person-centred healthcare for older adults living with frailty and their family caregivers: Development of knowledge translation resources
11:50-12:00	#02	3	Craig Settee	Wabishki Bizhiko Skaanj: A learning pathway to foster better Indigenous cultural competence within Canadian health research
12:00-12:10	#02	4	Lillian Hung	Hum along with the silent disco headphones: lessons learned in implementing the headphone program in a hospital unit
12:10-12:20	#02	5	Alanna Koopmans	Patient-Oriented Predictive Modelling of Healthcare Utilization (POPMHU): An Undergraduate Student's Experience and Insights with a Patient-Oriented Research Approach
12:20-12:30	#02	6	Jill Hidalgo	Promoting Self-Management: Addressing the Educational Needs of New Hemodialysis Patients
12:30-12:40	#02	7	Erin E. Donald	Towards equity-informed care: A co-development process for meaningful patient-reported evaluation of care for persons experiencing structural vulnerability and chronic illness
12:40-1:00	#02			Optional Q&A/discussion with Posters 1-7 authors. Post Session Recording: Recording Video Link: https://cdn.filestackcontent.com/qfAMIUKTmK9x7heMoE5Y Start from beginning Chat Link: https://cdn.filestackcontent.com/qTDrEEsrQ9mxq4tZpYUE
	John Ward			
11:30-11:40	#03	8	Ashmita Rai	Involving Patients, Family, and Caregivers in Policy for Integration through Primary Health Care Teams
11:40-11:50	#03	9	Josie Geller	Lessons Learned in Tertiary Mental Health Treatment: Patient Experiences of Virtual Care during the COVID-19 Pandemic
11:50-12:00	#03	10	Riley Bizzotto	Culturally Safe Patient-Reported Experience Measurement (PREMs) to Improve Quality of Care Among Indigenous Peoples in BC
12:00-12:10	#03	11	Jim Mann	Flipping Stigma on its Ear: People with Dementia Doing Action Research
12:10-12:20	#03	12	Graham Pollock	KidneyLink and KidneyPro: Online resources to enhance patient engagement in kidney research
12:20-12:30	#03	14	Moira McMillan	Patient Partner Input for Research into Northwestern BC Medical Travel
12:40-1:00	#03			Optional Q&A/discussion with Posters 8-14 authors. Post Session Recording:

				<p>Recording Video Link: https://cdn.filestackcontent.com/e8reWiYQR4KIDTWBEfXU Start from beginning</p> <p>Chat Link: https://cdn.filestackcontent.com/vDIs2ukUQhC87Ww1k1gC</p>
	Jenny Cartwright			
11:30-11:40	#04	15	Jennifer Davis	Patient-Reported Outcome Measures (PROMs) to Support Adherence to Falls Prevention Clinic Recommendations: A Qualitative Study
11:40-11:50	#04	16	Tsion Gebremedhen	Understanding research participation experiences among persons identifying as African, Caribbean, and Black in the Greater Vancouver Area
11:50-12:00-	#04	18	Jude Kornelsen	Fostering Meaningful Rural Citizen Patient Partner Involvement in Research on Costs of Travelling for Care
12:00-12:10	#04	19	Vanessa Fong	A patient-oriented approach to examining the meaning of family quality of life: A cross-cultural comparison of Korean immigrant families and Canadian families of autistic children
12:10-12:20	#04	20	Heather Noga	Piloting Digital Storytelling for Endometriosis and Painful Sex: Ethical Considerations and Emotional Impact
12:30-1:00	#04			<p>Optional Q&A/discussion with Posters 15-20 authors.</p> <p>Post Session Recording: Recording Video Link: https://cdn.filestackcontent.com/W0StDWe2QeKRnU8Dxhll Skip to part: 10:45 Chat Link: https://cdn.filestackcontent.com/ThoZtzxoRVaoaN54Tiul</p>